



## INTEGRATED MANAGEMENT SYSTEM OBJECTIVES

PIONEER PEGASUS SDN. BHD. IMS Objectives are to: -

Objective	Target
Enhance quality services to achieve customers' satisfaction	<ul style="list-style-type: none"><li>• To achieve zero customer complaint in a year (Operation)</li><li>• To achieve customer satisfaction index of rank 3 and above</li><li>• To achieve zero wrong purchase in a year (Purchasing)</li><li>• To achieve 100 % tender submission on time in a year (Contract)</li><li>• To complete at least 80% ATP in a year (HRA)</li></ul>
Support any initiatives for green environment.	<ul style="list-style-type: none"><li>• To achieve zero environmental related incident in a year (HSE)</li></ul>
Always strive towards zero accident.	<ul style="list-style-type: none"><li>• To achieve zero accident at workplace in a year (HSE)</li></ul>
Promote healthy lifestyle throughout the organization	<ul style="list-style-type: none"><li>• To achieve zero occupational health related cases in a year (HSE)</li></ul>
Ensure zero non-compliance with QHSE statutory and regulatory requirements	<ul style="list-style-type: none"><li>• To achieve zero NCR from authority in a year (HSE)</li></ul>

**DATUK MOHD NAZRI BIN MOHD ZAIN**

Managing Director

**PIONEER PEGASUS SDN BHD**

1<sup>st</sup> September 2021